



e-Governance Academy training courses

Your practical assistant
for digital transformation.

Apply for e-courses!

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Our study visit to the e-Governance Academy was a really impressive experience. We learned how Estonia managed to build a citizen- centric government that works for the people and this was an enormous take away for us.

Kay S. McConney,
Minister of Innovation, Science
and Smart Technology, Barbados

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How Estonia has established a digital society was the main question we were looking an answer for during our study visit to Estonia. The week-long study visit awaked a lot of ideas and discussions among our delegation on what we could do in Japan to boost digital transformation in government. Thus, we could say we got more than we expected!

Tak Nagumo,
Managing Executive Officer at
Mitsubishi UFJ Research and
Consulting, Co. Ltd, Japan

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We had a fantastic experience during our week in Estonia. We were very impressed that the entire architecture of Estonia's e-governance could be demonstrated at a single point, i.e. by the e-Governance Academy. The government of Estonia has demonstrated a high-level of commitment to cooperation through the e-Governance Academy by allowing us to learn from the Estonian experience in such a transparent and generous way.

Alejandro Peralta Vierci,
Minister of Information and Communication
Technologies, Paraguay

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I am thoroughly impressed with the e-Governance Academy, their operations and personnel. I don't believe I have ever worked with a more efficient, smooth running, and innovative company.

Victor Liakh,
President of the East Europe Foundation



Welcome to our e-courses and study visits to Estonia!

Take part in e-Governance Academy (eGA) training courses to learn how your country can boost its digital development and competitiveness! The quickest way to start is to participate in our brand new e-courses.

Whether you are a decision maker, influencer, or an expert in the field, in our courses you will be introduced to the best practice ICT-based solutions via consultations and productive discussions. Through the collaboration of all participating delegates and eGA experts, you will gain multi-layered insights to help streamline your future plans.

eGA training courses clarify the decisions that you need to make to build or enhance administrative capacity and develop sustainable public service delivery in your country.

We assure that after our training course there will be sufficient knowledge among respective decision-makers to run e-government processes without constant need for external help.

Attend eGA training courses that are customised specifically to your needs, and benefit from our decades of experience working with more than half of the countries existing in the area of digital transformation!

Annela Kiirats
Programme Director of e-Governance Training



e-Courses – webinars & discussions online

We'll collaborate closely with you to tailor an e-course to meet your nation's particular circumstances.

At the end of the course, we can move forward with more specific activities, narrow down the topics for consultancy and help to prioritise the next steps of your digital transformation journey.

Our e-courses include the following components:

Presentations

on various e-governance related topics, such as the key elements of e-government, e-government coordination and policy-making, the role of private sector in digital transformation, regulatory framework for e-government implementation, cyber security, among others. The presentations are either recorded for you, or delivered via online sessions.

Internal discussion

with your colleagues to discuss the materials and to answer our questionnaire about the current state of e-governance, as well as the challenges of digital transformation in your country. Such teamwork helps you analyse your needs for improving your administrative processes.

Webinars with Estonian e-government experts

In an introductory webinar, we share insights on Estonian e-governance solutions. In a discussion webinar, you can get more detailed explanations on any specific aspect, ask questions, discuss further activities, seek feedback on completed activities, etc. A separate conclusion webinar can be conducted upon request.

Find out more: ega.ee/e-courses/





Training courses in Estonia

Your training courses in Estonia include:

- Group lectures and discussions at e-Governance Academy
- Visits to various Estonian government organisations, educational institutions, NGOs and private sector companies, involved in Estonia's digital transformation
- Meetings with civil servants and representatives of various institutions to exchange experience and find answers to your questions about e-governance administration
- Meetings with key people behind the scenes of Estonia's successful e-society
- Opportunities to witness the use of ICT in daily life through city tours and other activities

Courses usually run for 3-5 days either in English or Russian. French interpretation is also available.

Consultations in your country

We organise visits of eGA experts to your country to

- meet e-government officials and stakeholders,
- share our knowledge on digital transformation through seminars and workshops,
- map the current e-government situation and
- propose ideas for next steps on your digital transformation journey.

Example topics

- Organisational, legislative and technological set-up of digital transformation
- E-government
- E-democracy tools and e-participation
- Cyber security on national level
- Digital (electronic) ID
- E-health solutions and administration
- ICT in education
- I-voting
- E-tax
- Smart city and municipal ICT solutions



Lecturers and advisers

You will meet with a range of eGA and its external experts who have extensive experience in digital transformation. Our in-house senior experts are former Estonian government and municipal decision-makers with significant expertise in digital transformation.

You will hear true stories, not theory, directly from those involved in Estonia's digital transformation. Our experts will also draw from their experience gained from assisting more than 130 countries with their digital transformation challenges.

In our training courses, seminars and interactive webinars we tell transformation stories of various countries, highlighting best practices and lessons learned.

Moreover, eGA cooperates closely with various government agencies, academic institutions and private sector, as well as civil society organisations to offer you full support in implementing various digital transformation projects in your country, based on your ideas and inspiration gained from the trainings.

Our expertise lays on

- In-house experts
- Government decision makers & experts
- Academic researchers
- Representatives of private sector

e-Governance Academy

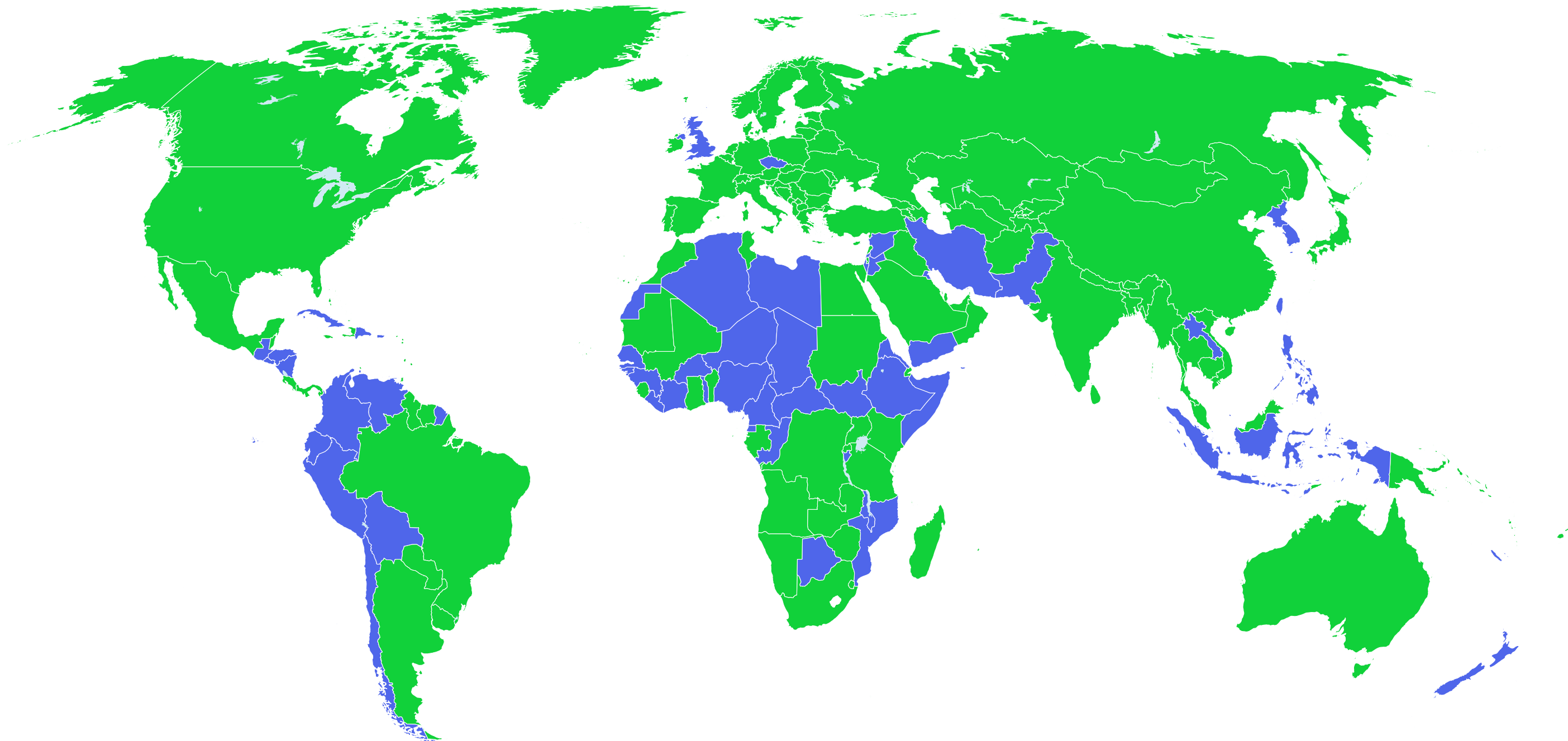
The e-Governance Academy is an independent consultancy organisation to assist you with digital transformation via consultations and interactive discussions. Active since 2002, we have worked with more than 200 organisations in more than 130 countries and territories around the world.

Training courses in 2003–2020

328 training courses and seminars

6500+ participants

89 countries



We love to share our knowledge!

Contact us!

✉ training@ega.ee

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+372 663 1500

🌐 ega.ee/study-visits/
ega.ee/e-courses/



e-Governance Academy's management system for its study visits and consulting services have been independently certified to ISO 9001:2015 standard.

